

# Student Prechecks

Last updated: 26 April 2023

## Run a System Precheck and Test Connectivity Speeds

### System Precheck

#### Run a System Precheck for ReadyTech

Kofax uses a company called ReadyTech to provide access to your Virtual Machine. ReadyTech provides a System Precheck that you, as a student can use before accessing your virtual machine to ensure you will be able to connect to the remote lab.

1. Open a browser tab and enter: <https://instructorled.training/system-precheck>, and click **Start Test**.
2. If you do not see **Passed**, please reach out to Kofax for further assistance.
3. Please send emails to [training@kofax.com](mailto:training@kofax.com) and provide a screenshot and relevant details of your error/issue.

### Test Speed Connectivity

It is also recommended you check speed connectivity with our cloud provider. Kofax Education use Microsoft Azure to host our training virtual machines.

4. Open a browser tab and enter: <https://www.azure-speed.com/Azure/Latency>

**Azure Latency Test**  
This tool runs latency test from your IP location to Azure datacenters around the world. For latency test between Azure regions via Azure backbone network, please checkout this [link](#). For latency test between Azure availability zones, please check out this [link](#).

**Asia Pacific**  Check all  
 East Asia  Southeast Asia  Japan West  Japan East  
 Australia East  Australia Southeast  South India  Central India  
 West India  Korea Central  Korea South  Australia Central  
 Australia Central 2

**Americas**  Check all  
 Central US  East US  East US 2  West US  North Central US  
 South Central US  Brazil South  Canada Central  Canada East  
 West Central US  West US 2

**Europe**  Check all  
 North Europe  West Europe  UK South  UK West  
 France Central  Switzerland North  Switzerland West  
 Germany North  Germany West Central  Norway West  
 Norway East

**Middle East and Africa**  Check all  
 UAE Central  UAE North  South Africa North  South Africa West

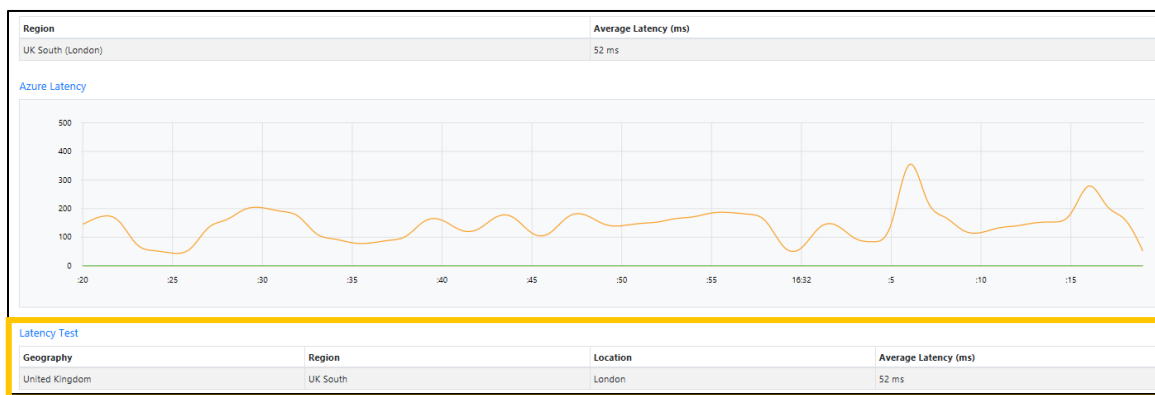
**China**  Check all  
 China North  China East  China North 2  China East 2

5. Select the **Data Center** nearest you:

Region	Data Centre Options
Asia Pacific	Australia East (New South Wales) Central India (Pune) East Asia (Hong Kong) Japan East (Toyko)

Region	Data Centre Options
	South East Asia (Singapore) Korea Central (Seoul)
Americas	Brazil South (Sao Paulo) West USA (California) Central USA (Iowa) East USA (Virginia)
Europe	France Central (Paris) West Europe (Netherlands) UK South (London)
Middle East and Africa	UAE North (Dubai) South Africa North (Johannesburg)

6. Confirm the average latency. A value between **0-200ms** is sufficient for training.



## Connectivity Issues

If errors/issues occur, firstly ensure:

- You are not connected to any VPN.
- Please ensure the domain **\*axis.readytech.com** is whitelisted on the firewall or proxy from your local network.
- Ensure you are using a wired connection rather than wireless.